

# HUMANIZATION IN THE INTENSIVE CARE UNIT

## Visiting hours

**Mornings:** 12:00 p.m. to 3:00 p.m.

**Afternoons:** 6:00 p.m. to 10:00 p.m.

**During visiting hours, a maximum of 2 visitors per patient room is allowed, with the possibility of exchanging visitors**

**One family member can stay with the patient 24 hours a day. An additional visitor is allowed from 10:00 a.m. to 10:00 p.m. Other family members may exchange places during visiting hours.**

**Two visitors are allowed for 24 hours, and they may exchange places with other family members**

# ICU VISITATION RULES

Visiting hours for family members in the unit are extended to:

**Mornings: 12:00 pm - 3:00 pm**  
**Afternoons: 6:00 pm - 10:00 pm**

- **The patient will decide whether or not to receive visitors and when the visit will end, within the established visiting hours. A maximum of 2 companions will be allowed during visiting hours.**
- **The patient will decide whether or not they want their companions to be informed, and medical information will be provided during the visit.**
- **It is not allowed to interrupt the work of the health care personnel in charge of the patient, to interact with other families and/or patients, or to wander around the unit.**
- **It is forbidden to bring medication and food to the patient.**
- **Companions must maintain order and discipline in the unit, as it is the work area of health professionals.**
- **It is strictly forbidden to film or record audio within the unit, which constitutes a crime and grounds for a relevant complaint. The use of mobile phones or electronic devices for recreational purposes or for the patient to contact family is only allowed.**
- **Minors are not allowed to enter, except with express authorization.**
- **If necessary, healthcare personnel may request the evacuation of a specific box or the entire ICU.**